Terms and Conditions – Race Hub LCW Mallorca October 2019

*Race Hub Ltd* *Company Number 9630060*

This document sets out the terms and conditions for the services we provide to you the customer. We, Race Hub Ltd, an English registered company, and ‘you’, the customer applies to any individual, organisation or agents on your behalf who we contract with to provide our services. By paying the deposit or the full amount you agree that you have read and understood the terms and conditions and agree to be bound by them.

Health

It is your responsibility to tell us of any condition or circumstance that might impact on your ability to take part in the activities on the camp. It is also your responsibility to continually assess whether you are fit and capable to undertake any activities on the camp and whether you are fit and well to travel. We suggest that you check with a GP before booking whether you are deemed fit to attend and participate. If you feel unwell or unable to participate at any point on the camp then you agree to inform us and not to participate. Please read all the information about the camp before booking to ensure that it is suitable for your level of fitness and ability.

Risk and Responsibilities

All activities on the camp are undertaken at your own risk. We will do our very best to ensure that activities are safe and suitable but as with all physical exercise the activities will carry some level of risk. Road cycling in particular can be hazardous. You agree to participate safely, to wear/use appropriate kit to ensure your safety and act in such a way as to not unduly put at risk yourself or others. You agree to abide by local laws and any regulations set by the facilities we use. If you are bringing your own kit/equipment (for example bikes, helmets) or if you are hiring kit from Race Hub or a third party, it is your responsibility before use to ensure they are safe, well maintained and suitable for the activities undertaken. You are also liable for any damage to kit/equipment which is owned by or loaned / hired to you.

We reserve the right to ask you to cease participation if we feel it is a danger to you or others for any reason including but not exclusively for reasons of health, fitness, equipment suitability, behaviour.

Changes

Our coaches and staff reserve the right to make changes to planned sessions if they judge it appropriate.

We can accept no liability for other changes outside our control, including but not limited to:

* Unavailability of training facilities
* Unavailability of preferred training routes
* Changes to our schedule due to weather and or other circumstances including the demands of other athletes and the training group as a whole
* Unavailability of staff due to ill health, injury or other circumstances outside of our control.

We will of course do our very best to minimise the impacts of any unforeseen changes on your experience.

Bookings

On receipt of your deposit we will reserve your place on the camp. If you wish to cancel your place you may do so within 14 working days and receive your deposit back. After this period the deposit is non-refundable in the event of cancellation under any circumstance. Your booking is only secured once we have received the full outstanding payment which needs to be with us by the date agreed to when the payment plan was set up. If you have arranged payment by way of a payment plan organised by us which completes after the date of the camp, all monies must be made according to the schedule of payment set out at the time of booking. If this is not done and it is before the camp, your place will be cancelled and you will still be liable for any monies owing to us. If this is after the camp has taken place, we will seek to recover this money.

Cancellations by you

If you need to cancel please get in touch as soon as possible.  We do not offer transfers to alternative camps.

We reserve the right to retain all of the payments made if you give us less than 8 weeks’ notice. If you cancel with less than 8 weeks’ notice you will still be liable for any monies outstanding to us. We may, at our absolute discretion, try to re-sell your booking. If we do so and are successful in filling your place we may, at our absolute discretion, refund you the monies paid to us, less the initial deposit and a £100 administration fee. You will also be required to pay the equivalent of the entry discount you received to the LCW event organiser by the 24th October 2019 or your entry to the event will be void.

If you cancel will more than 8 weeks’ notice we will refund all monies paid to us less the deposit and a £100 administration fee. You will also be required to pay the equivalent of the entry discount you received from to the LCW event organiser by the 24th October 2019 or your entry to the event will be void.

Cancellations or Changes by us

In the very unlikely event that we need to cancel or make significant changes, we will inform you as soon as possible. We regret we will not be liable for any additional third party costs, such as insurance, though wherever possible we will seek to minimise the disruption to you.

We accept no liability for travel delays or cancellations of flights to or from the camp. We accept no liability for any loss, damage or theft of personal belongings and equipment whilst on the camp or during travel to and from the camp or for personal injury you may sustain whilst on the camps.

We recommend that you take out travel insurance at the same time as your booking with us to cover for sports activities, travel and cancellation.

Any Intellectual Property created by us in delivering our services will remain with Race Hub.